



Armstrong Mechanical Co., Inc.

Full Service • Heating • Air Conditioning • Plumbing • Drain & Sewer Cleaning • Water Heaters • Insulation

Before you Call for Service

Furnace Failure

- ✓ First, be sure your Furnace is plugged into an electrical outlet.
- ✓ Next, check the fuse or circuit breaker to the heating system's electrical line. If the fuse is blown, replace it, or flick the circuit breaker off then back to the on position.
- ✓ Once you're assured that the power is on, check the thermostat to be sure the dial has not been turned way down. Look to see if the thermostat system switch is in the "heat" position. If it's a programmable unit, make sure the thermostat is programmed correctly.
- ✓ Finally, check to be sure the furnace filter access door is completely closed.
- ✓ If none of this works, *Something's Wrong! Better Call Armstrong! (747-4217)*

Gas Odor

- ✓ *Do not* try to light any appliance and *Do not* touch any electrical switch.
 - ✓ Next, turn off all appliances, open windows and vacate the house. *Do not light a match or a cigarette!*
 - ✓ Finally, turn off the shutoff valve by the gas meter to your house.
- Something's Wrong! Better Call Armstrong! (747-4217)*

An Absence of Hot Water

If you have an *Electric Water Heater*:

- ✓ Be sure you have electrical power. Check the fuse or circuit breaker to the water heater's electrical line. If the fuse is blown, replace it, or flick the circuit breaker off then back to the on position.
- ✓ Next, check to be sure the water heater valve is not turned off.
- ✓ If you still don't have hot water, *Something's Wrong! Better Call Armstrong! (747-4217)*

If you have a *Gas Water Heater*:

- ✓ First, check to see if the pilot is out.
- ✓ Next, check to be sure the water heater valve is not turned off.
- ✓ If you still don't have hot water, *Something's Wrong! Better Call Armstrong! (747-4217)*

Toilet Stoppage

- ✓ If you can't stop the water from flowing, it probably indicates a stuck valve. Lift the lid off the toilet tank and check to see if the plug is not covering the round opening at the bottom of the tank. Position the plug over the opening. If the plug won't move, don't force it.
- ✓ Next, check to see if the float is stuck. Lifting the float should shut off the flow of water.
- ✓ If none of this works, turn off the shutoff valve to the toilet. Its handle is usually located either behind the tank or underneath it. *Something's Wrong! Better Call Armstrong! (747-4217)*

Air Conditioning Failure

- ✓ First, be sure your Furnace is plugged into an electrical outlet.
- ✓ Check the fuse or circuit breaker to the cooling system's electrical line. If the fuse is blown, replace it, or flick the circuit breaker off then back to the on position.
- ✓ Once you're assured that the power is on, check the thermostat to be sure the dial has not been turned way up. Look to see if the thermostat system switch is in the "cool" position. If it's a programmable unit, make sure the thermostat is programmed correctly.
- ✓ Finally, check to be sure the furnace filter access door is completely closed.
- ✓ If none of this works, *Something's Wrong! Better Call Armstrong! (747-4217)*

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24 Hour Complete Care Service